

UKHA Privacy Policy

Please note that there have been no changes to our Privacy Policy, we are simply restating it in the light of GDPR.

UKHA will never use data for any purpose other than that stated or that can be considered reasonably to be related to it. For example, we will never pass on personal data to 3rd parties without the explicit consent of the subject and will not collect or store more data than the minimum information required for its intended purpose.

We ensure data is not kept longer than necessary, UKHA will keep data on individuals for no longer than 12 months after our involvement with the individual has stopped, unless there is a legal requirement to keep records.

We invite you to read this privacy policy, which explains our privacy practices and how we treat your information. It describes the types of information collected and created in connection with your use of UKHA, how and why we use such information, who we share it with and your legal rights. Unless indicated otherwise, this privacy policy (“Policy”) applies to all our current or future website, domains, apps, products, services and features (the “Services”).

Please note that this Policy has been updated in accordance with the requirements of EU General Data Protection Regulation (GDPR). By visiting, joining, or using UKHA, or otherwise indicating that you agree to this Policy, you consent to and authorise our using your personal information as described in this Policy.

When you use UKHA there are also expectations for how you must respect and protect the privacy of other members. These are spelt out in our Member Agreement. Please read it. Violating these rules or other aspects of the UKHA Member Agreement may lead to a loss of accounts privileges.

1.0 Who or what is UKHA?

The United Kingdom Harp Association (UKHA) exists to bring together all those interested in the harp, in all its forms, including amateur and professional players, teachers, and businesses providing services for the harp. It is run by unpaid volunteers.

2.0 Who provides the Services and controls my information?

The Services are operated and provided to you by UKHA and for the purposes of EU data protection law, UKHA is also your data controller.

3.0 Our legitimate interests

We process your information in furtherance of the following legitimate interests:

Keeping the Services safe and secure: We use your information as it is necessary to pursue our and our members’ legitimate interests in ensuring UKHA is secure, such as by implementing and enhancing security measures and protections, protecting against fraud, spam and abuse, and enforcing our Member Agreement.

Providing, improving and developing the Services: We use your information to provide the Services, including any personalised services. We do so as it is necessary to pursue our legitimate interests of providing an innovative and tailored offering to our members on a sustained basis.

4.0 Information we collect

When we provide the Services, we collect or receive information in several different ways. In many cases you choose what information to provide, although some information is required in order to

use UKHA and for us to provide the Services. We use this information for the purposes that are described further below.

4.1 From you, or with your permission

We collect a variety of information from you when you provide it to us directly, when we request it from you, or when you give us permission to get it from a third party source. We provide some examples of these below:

When you register for an account with UKHA, you provide your name, address, phone number, email address, and similar information.

If you use Facebook log in to UKHA (or later connect your accounts for example uploading your profile photo), you authorise Facebook to share your personal information with us, including your name and email address.

If you want to help others to get to know you better, you may share information about yourself in your profile — your interests, skills, etc.. If you want to connect and communicate with other members about specific interests, you may share information about your interests.

4.2 Cookie Data

Cookie data which comes from “cookies” (small data files stored on your computer or mobile device) and similar technologies. Cookie data helps us recognise you, remember your preferences, and learn more about you; some, but not all, cookie data is associated with your UKHA account. You can configure your browser to reject cookies, but doing so will prevent you from logging into our website.

5.0 How we use your information

We use the information we have to help us provide, operate, improve, understand, customise, support, and market our Services.

6.0 Your Choices

You have controls over what and how your information is shared and used. We delineate here, the choices you have regarding the sharing and visibility of profile information, location information; as well as your choices about communications, invitations and reminders; how and when your Content is shared; and moving, deactivating and deleting your account.

7.0 Your Rights

You benefit from a number of rights in relation to your information that we process. While some of these rights apply generally, certain rights apply only in certain limited cases. We describe these rights below.

7.1 Access and Porting

You can access much of your UKHA information by logging into your UKHA account.

7.2 Rectify, Restrict, Limit, Delete

You can rectify, restrict, limit or delete much of your UKHA information by logging into your UKHA account.

7.3 Object

If we process your information based on our legitimate interests, or in the public interest you can object to this processing in certain circumstances. In such cases, we will cease processing your information unless we have compelling legitimate grounds to continue processing or where it is needed for legal reasons.

7.4 Revoke consent

Where you have previously provided your consent, you have the right to withdraw your consent to the processing of your information at any time.

8.0 Sharing information with third parties

We share information with service providers, affiliates, partners, and other third parties where it is necessary to perform the Member Agreement, to provide the Services, or for any other purposes described in the Policy.

8.1 Marketing and spam

We know that you do not want spam or marketing calls from third parties, so we will never sell or rent your contact information to third parties, and we will not share it with a third party unless we have your authorisation.

8.2 Third party service providers

We may share your personal information to help us operate, provide, improve, understand, customise, support, and market our Services. These third parties are contractually required to use it only to provide their service to us, and contractually barred from using it for their own purposes. (For example, we use a company to help test and analyse the performance of our website and mobile applications.)

8.3 Legal and safety reasons

We may retain, preserve, or share your personal information if we have a good-faith belief that it is reasonably necessary to (a) respond, based on applicable law, to a legal request (e.g., a search warrant, court order, or other request from government or law enforcement); (b) detect, investigate, prevent, and address fraud and other illegal activity, security, or technical issues; (c) protect our rights, property, or safety; (d) enforce our Member Agreement or any other agreements we have with you; (e) prevent physical injury or other harm to any person or entity, including yourself and members of the general public.

9.0 Data retention

We may retain your information in our server logs, our databases and our records for as long as necessary in light of the purposes set out in this Policy, subject to any legal obligations to further retain such information. We may retain your verification-related information for a reasonable period of time, even if you do not complete all verification steps, to assist with future verifications and to prevent abuse of our verification processes. If you decide not to verify the account and would like us to delete the verification information you provided, please contact us.

10.0 Additional information

10.1 Account Security

UKHA uses technical and organisational measures intended to keep your data secure, to reduce the risk of unauthorised interception of your communications during your visits to the website. However, the internet is not a fully secure environment and we cannot guarantee that your personal information will not be intercepted or improperly accessed. Please ensure that you keep your password safe and do not share it with anyone.

10.2 Other Services and Websites

In using UKHA, you may come across links to websites and services operated by third parties. These third parties have their own privacy policies, which will apply to your activity if you click on the link and access their website or service. We do not accept any responsibility or liability for such external sites' privacy and security practices.

10.3 Amendments to the Policy

From time to time we may make changes to this Policy, so please review it periodically. If we materially change our Policy, we will take steps to notify you in advance of the change, for example by email.

This Policy was last updated in May 2018.

